

Administrative Office of the Trial Court
Court Operations Metrics Project

Calendar Year 2007
(including 4th Quarter 2007)

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COURT METRIC 1:

**Clearance Rate by Court Department
Case Activity October 1, 2007 to December 31, 2007**

| Court Department | New Cases | Disposed Cases | Clearance Rate | Clearance Rate Goal | Progress Towards Goal |
|-------------------------------|-----------|----------------|----------------|---------------------|-----------------------|
| Boston Municipal Court | | | | | |
| Civil | 17,179 | 16,170 | 94% | 105% | |
| Criminal | 9,311 | 8,802 | 95% | 105% | |
| Sub-Total | 26,490 | 24,972 | 94% | 105% | |
| District Court | | | | | |
| Civil | 27,338 | 26,196 | 96% | 105% | |
| Criminal | 55,941 | 56,666 | 101% | 105% | |
| Sub-Total | 83,279 | 82,862 | 99% | 105% | |
| Housing | 11,220 | 10,465 | 93% | 105% | |
| Juvenile | | | | | |
| Civil | 4,264 | 4,033 | 95% | 105% | |
| Criminal | 8,103 | 7,398 | 91% | 105% | |
| Sub-Total | 12,367 | 11,431 | 92% | 105% | |
| Land | 9,373 | 7,722 | 82% | 105% | |
| Probate and Family | 16,593 | 19,603 | 118% | 105% | Goal Achieved |
| Superior | | | | | |
| Civil | 6,366 | 6,154 | 97% | 105% | |
| Criminal | 1,349 | 1,389 | 103% | 105% | |
| Sub-Total | 7,715 | 7,543 | 98% | 105% | |
| Total | 167,037 | 164,598 | 99% | 105% | |

Note: The annual goal for metric 1 is 105%.

For the District Court, the number of criminal disposition totals in metric 1 differ from metric 2 because metric 1 includes all 62 District Courts. Metric 2 does not include JMS Courts (Brockton, Barnstable) or Criminal Bascot courts (Woburn, Springfield, and Worcester).

For the Land Court the number of cases in metric 1 exceeds the number of cases in metric 2 because: (1) metric 1, unlike metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and (2) metric 1, unlike metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket.

For Probate and Family Court the number of cases in metric 1 exceeds the number of cases in metric 2 because case types included in metric 1 are: adoption, change of name, paternity, divorce, guardianship and conservatorship, probate estates and administration, and equity.

For the Superior Court the number of cases in metric 1 exceeds the number of cases in metric 2 because metric 2 does not include cases disposed without a track assignment.

COURT METRIC 1:

**Clearance Rate by Court Department
Calendar Year 2007 - Calendar Year Summary**

| Court Department | Clearance Rate for Calendar Year 2007 | | | | | Clearance Rate Goal | Progress Towards Goal |
|-------------------------------|---------------------------------------|-----------|-----------|-----------|-----------------|---------------------|-----------------------|
| | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2007 Cumulative | | |
| Boston Municipal Court | | | | | | | |
| Civil | 104% | 106% | 90% | 94% | 98% | 105% | |
| Criminal | 109% | 108% | 91% | 95% | 100% | 105% | |
| Sub-Total | 106% | 107% | 91% | 94% | 99% | 105% | |
| District Court | | | | | | | |
| Civil | 91% | 106% | 99% | 96% | 98% | 105% | Improved |
| Criminal | 108% | 97% | 93% | 101% | 100% | 105% | |
| Sub-Total | 103% | 99% | 95% | 99% | 99% | 105% | |
| Housing | 148% | 130% | 115% | 93% | 121% | 105% | Goal Achieved |
| Juvenile | | | | | | | |
| Civil | 87% | 129% | 118% | 95% | 105% | 105% | Goal Achieved |
| Criminal | 91% | 82% | 92% | 91% | 89% | 105% | Improved |
| Sub-Total | 90% | 96% | 99% | 92% | 94% | 105% | Improved |
| Land | 102% | 110% | 72% | 82% | 90% | 105% | |
| Probate and Family | 102% | 123% | 114% | 118% | 114% | 105% | Goal Achieved |
| Superior | | | | | | | |
| Civil | 106% | 105% | 97% | 97% | 101% | 105% | |
| Criminal | 109% | 98% | 87% | 103% | 99% | 105% | |
| Sub-Total | 107% | 104% | 95% | 98% | 101% | 105% | |
| Total | 105% | 105% | 97% | 99% | 101% | 105% | |

Notes:

For court metric 1, "Improved" is any increase in clearance rates from 2007 quarter 1 to 2007 quarter 4.

COURT METRIC 2:

**Time to Disposition by Court Department
Cases Disposed October 1, 2007 to December 31, 2007**

| Court Department | % Within Time Standards Baseline | Calendar Year 2007 Quarter 4 | | | | Time to Disposition Goal | Progress Towards Goal |
|-------------------------------|----------------------------------|-------------------------------|------------------------------|---------|------------------------|--------------------------|-----------------------|
| | | Disposed within Time Standard | Disposed After Time Standard | Total | % Within Time Standard | | |
| Boston Municipal Court | | | | | | | |
| Civil | 85.2% | 15,559 | 611 | 16,170 | 96.2% | 95.2% | Goal Achieved |
| Criminal | 94.0% | 8,254 | 548 | 8,802 | 93.8% | 100.0% | |
| Sub-Total | 88.8% | 23,813 | 1,159 | 24,972 | 95.4% | 98.8% | Improved |
| District Court | | | | | | | |
| Civil | 96.5% | 17,312 | 212 | 17,524 | 98.8% | 100.0% | Improved |
| Criminal | 91.4% | 42,243 | 3,134 | 45,377 | 93.1% | 100.0% | Improved |
| Sub-Total | 93.0% | 59,555 | 3,346 | 62,901 | 94.7% | 100.0% | Improved |
| Housing | 25.3% | 9,034 | 1,431 | 10,465 | 86.3% | 35.3% | Goal Achieved |
| Juvenile | | | | | | | |
| Civil | 70.7% | 3,039 | 994 | 4,033 | 75.4% | 80.7% | Improved |
| Criminal | 76.3% | 5,663 | 1,735 | 7,398 | 76.5% | 86.3% | Improved |
| Sub-Total | 74.3% | 8,702 | 2,729 | 11,431 | 76.1% | 84.3% | Improved |
| Land | 53.9% | 421 | 421 | 842 | 50.0% | 63.9% | |
| Probate and Family | 75.4% | 6,982 | 1,857 | 8,839 | 79.0% | 85.4% | Improved |
| Superior | | | | | | | |
| Civil | 55.3% | 3,499 | 2,574 | 6,073 | 57.6% | 65.3% | Improved |
| Criminal | 31.1% | 437 | 887 | 1,324 | 33.0% | 41.1% | Improved |
| Sub-Total | 50.7% | 3,936 | 3,461 | 7,397 | 53.2% | 60.7% | Improved |
| Total | 70.1% | 112,443 | 14,404 | 126,847 | 88.6% | 80.1% | Goal Achieved |

Note: The baseline was established from the 4th quarter of calendar year 2006. The annual goal for metric 2 is a 10% increase, to a maximum of 100%. The goal for the fourth quarter is a 10% increase over the baseline, to a maximum of 100%. "Improved" denotes any increase in the fourth quarter from the baseline measurement.

For purposes of metric 2 the Land Court did not include the pre-MassCourts cases completed prior to the quarter, but closed on the docket during the quarter.

For purposes of metric 2, the Probate and Family Court included the following case types: paternity, divorce, guardianship of minor, probate estates and administration, and equity.

COURT METRIC 2:

**Time to Disposition by Court Department
Calendar Year 2007 Summary**

| Court Department | % Within Time Standards Baseline | % Within Time Standards Calendar Year 2007 | | | | | Time to Disposition Goal | Progress Towards Goal |
|-------------------------------|----------------------------------|--|-----------|-----------|-----------|------------|--------------------------|-----------------------|
| | | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Cumulative | | |
| Boston Municipal Court | | | | | | | | |
| Civil | 85.2% | 87.4% | 87.1% | 92.3% | 96.2% | 91.4% | 95.2% | Improved |
| Criminal | 94.0% | 91.6% | 83.0% | 89.6% | 93.8% | 89.3% | 100.0% | |
| Sub-Total | 88.8% | 89.5% | 85.1% | 90.9% | 95.4% | 90.4% | 98.8% | Improved |
| District Court | | | | | | | | |
| Civil | 96.5% | 98.6% | 98.5% | 99.3% | 98.8% | 98.8% | 100.0% | Improved |
| Criminal | 91.4% | 89.8% | 93.3% | 93.9% | 93.1% | 92.5% | 100.0% | Improved |
| Sub-Total | 93.0% | 92.7% | 95.3% | 95.9% | 94.7% | 94.6% | 100.0% | Improved |
| Housing | 25.3% | 57.5% | 61.7% | 62.4% | 86.3% | 65.4% | 35.3% | Goal Achieved |
| Juvenile | | | | | | | | |
| Civil | 70.7% | 78.1% | 81.3% | 77.9% | 75.4% | 78.3% | 80.7% | Improved |
| Criminal | 76.3% | 75.9% | 79.5% | 79.7% | 76.5% | 77.9% | 86.3% | Improved |
| Sub-Total | 74.3% | 76.7% | 80.2% | 79.1% | 76.1% | 78.1% | 84.3% | Improved |
| Land | 53.9% | 50.6% | 41.4% | 53.9% | 50.0% | 48.4% | 63.9% | |
| Probate and Family | 75.4% | 73.9% | 77.3% | 76.7% | 79.0% | 76.7% | 85.4% | Improved |
| Superior | | | | | | | | |
| Civil | 55.3% | 55.1% | 56.3% | 59.8% | 57.6% | 57.1% | 65.3% | Improved |
| Criminal | 31.1% | 32.9% | 33.9% | 32.6% | 33.0% | 33.1% | 41.1% | Improved |
| Sub-Total | 50.7% | 50.6% | 52.1% | 55.2% | 53.2% | 52.7% | 60.7% | Improved |
| Total | 70.1% | 83.3% | 84.9% | 86.7% | 88.6% | 85.8% | 80.1% | Goal Achieved |

Notes:

The baseline was established from the 4th quarter of calendar year 2006. The annual goal for metric 2 is a 10% increase, to a maximum of 100%. "Improved" denotes any increase in the cumulative percentage from the baseline measurement.

COURT METRIC 3:

**Number of Pending Cases Beyond the Time Standards
Cases Pending as of December 31, 2007**

| Court Department | Number of Pending Cases Beyond Time Standards Baseline | Calendar Year 2007 Quarter 4 | | Number of Pending Cases Beyond Time Standards Goal | Progress Towards Goal |
|-------------------------------|--|---|-------------------------------|--|-----------------------|
| | | Number of Pending Cases Beyond Time Standards | Total Number of Pending Cases | | |
| Boston Municipal Court | | | | | |
| Civil | 303 | 168 | 6,222 | 203 | Goal Achieved |
| Criminal | 492 | 682 | 12,790 | 330 | |
| Sub-Total | 795 | 850 | 19,012 | 533 | |
| District Court | | | | | |
| Civil | 391 | 132 | 31,377 | 262 | Goal Achieved |
| Criminal | 2,469 | 3,459 | 55,388 | 1,654 | |
| Sub-Total | 2,860 | 3,591 | 86,765 | 1,916 | |
| Housing | 21,271 | 8,966 | 18,980 | 14,252 | Goal Achieved |
| Juvenile | | | | | |
| Civil | 3,443 | 3,187 | 10,861 | 2,307 | Improved |
| Criminal | 7,174 | 6,720 | 15,798 | 4,807 | Improved |
| Sub-Total | 10,617 | 9,907 | 26,659 | 7,113 | Improved |
| Land | 16,728 | 11,956 | 14,178 | 11,208 | Improved |
| Probate and Family | 21,953 | 25,586 | 50,874 | 14,709 | |
| Superior | | | | | |
| Civil | 10,674 | 10,205 | 30,702 | 7,152 | Improved |
| Criminal | 2,608 | 2,519 | 5,498 | 1,747 | Improved |
| Sub-Total | 13,282 | 12,724 | 36,200 | 8,899 | Improved |
| Total | 87,506 | 73,580 | 252,668 | 58,629 | Improved |

Note: The baseline for metric 3 was established from the end of calendar year 2006. The annual goal for metric 3 is a 33% reduction in the number of pending cases. "Improved" denotes any increase in the cumulative percentage from the baseline measurement.

For the Housing Court, the "total number of pending cases" has grown significantly due to the ability to "reopen" cases under the MassCourts system. The Housing Court does considerable post disposition activity in many case types and the reopening of these cases now places them in the pending status.

For purposes of metric 3, the Probate and Family Court included the following case types: paternity, divorce, guardianship of minor, probate estates and administration, and equity.

COURT METRIC 3:

**Number of Pending Cases Beyond the Time Standards
Calendar Year 2007 Summary**

| Court Department | Baseline to Quarter 1 | | Baseline to Quarter 2 | | Baseline to Quarter 3 | | Baseline to Quarter 4 | | Progress Towards Goal |
|-------------------------------|-----------------------|---------------|-----------------------|---------------|-----------------------|---------------|-----------------------|---------------|-----------------------|
| | Goal | Actual Change | Goal | Actual Change | Goal | Actual Change | Goal | Actual Change | |
| Boston Municipal Court | | | | | | | | | |
| Civil | -8.0% | -24.8% | -16.5% | -19.5% | -24.8% | -31.7% | -33.0% | -44.6% | Goal Achieved |
| Criminal | -8.0% | 158.1% | -16.5% | 23.2% | -24.8% | 23.4% | -33.0% | 38.6% | |
| Sub-Total | -8.0% | 88.4% | -16.5% | 6.9% | -24.8% | 2.4% | -33.0% | 6.9% | |
| District Court | | | | | | | | | |
| Civil | -8.0% | -31.5% | -16.5% | -40.4% | -24.8% | -52.4% | -33.0% | -66.2% | Goal Achieved |
| Criminal | -8.0% | 31.2% | -16.5% | 21.9% | -24.8% | 38.4% | -33.0% | 40.1% | |
| Sub-Total | -8.0% | 22.6% | -16.5% | 13.4% | -24.8% | 26.0% | -33.0% | 25.6% | |
| Housing | -8.0% | -48.1% | -16.5% | -67.1% | -24.8% | -82.1% | -33.0% | -57.8% | Goal Achieved |
| Juvenile | | | | | | | | | |
| Civil | -8.0% | -11.8% | -16.5% | -13.9% | -24.8% | -6.4% | -33.0% | -7.4% | Improved |
| Criminal | -8.0% | -2.5% | -16.5% | -5.4% | -24.8% | -6.3% | -33.0% | -6.3% | Improved |
| Sub-Total | -8.0% | -5.5% | -16.5% | -8.2% | -24.8% | -6.3% | -33.0% | -6.7% | Improved |
| Land | -8.0% | -12.8% | -16.5% | -15.7% | -24.8% | -19.9% | -33.0% | -28.5% | Improved |
| Probate and Family | -8.0% | -0.7% | -16.5% | 8.2% | -24.8% | 11.7% | -33.0% | 16.5% | |
| Superior | | | | | | | | | |
| Civil | -8.0% | -2.0% | -16.5% | -2.4% | -24.8% | 0.2% | -33.0% | -4.4% | Improved |
| Criminal | -8.0% | -7.9% | -16.5% | -15.4% | -24.8% | -10.0% | -33.0% | -3.4% | Improved |
| Sub-Total | -8.0% | -3.2% | -16.5% | -4.9% | -24.8% | -1.8% | -33.0% | -4.2% | Improved |
| Total | -8.0% | -13.9% | -16.5% | -18.5% | -24.8% | -21.0% | -33.0% | -15.9% | Improved |

Notes:

For court metric 3 the annual goal was established as a 33% decrease from the baseline; the goal for the first quarter was an 8% decrease; the goal for the second quarter was a 16.5% decrease; the goal for the third quarter was a 24.75% decrease. "Improved" is any decrease from the baseline to the fourth quarter.

For the BMC the increase in the number of pending cases beyond time standards in the first quarter of 2007 is the result of the enhancement effort in the Roxbury Division, particularly quality control of statistical information in that division.

For the District Court the increase in the total pending cases outside of time standards in the first quarter of 2007 is due to the inclusion of all criminal cases filed. In the fourth quarter report for 2006 only cases in CARI were included.

COURT METRIC 4:

**Trial Date Certainty
Number of Trial Date Settings, Cases Disposed of by Trial, October 1, 2007 to December 31, 2007**

| Court Department | Calendar Year 2007, Quarter 4 | | | | | | Trial Date Certainty Goal | Progress Towards Goal |
|-------------------------------|-------------------------------|-------|-------|--------------|-------------------------------|---|---------------------------|-----------------------|
| | One | Two | Three | Four or More | Total Cases Disposed by Trial | % Disposed Within Two Trial Date Settings | | |
| Boston Municipal Court | | | | | | | | |
| Civil | 149 | 49 | 7 | 5 | 210 | 94.3% | 90% | Goal Achieved |
| Criminal | 149 | 93 | 15 | 10 | 267 | 90.6% | 90% | Goal Achieved |
| Sub-Total | 298 | 142 | 22 | 15 | 477 | 92.2% | 90% | Goal Achieved |
| District Court | | | | | | | | |
| Civil | 110 | 57 | 28 | 30 | 225 | 74.2% | 90% | |
| Criminal | 1,083 | 520 | 273 | 267 | 2,143 | 74.8% | 90% | |
| Sub-Total | 1,193 | 577 | 301 | 297 | 2,368 | 74.7% | 90% | |
| Housing | 714 | 149 | 24 | 2 | 889 | 97.1% | 90% | Goal Achieved |
| Juvenile | | | | | | | | |
| Civil | 52 | 28 | 12 | 10 | 102 | 78.4% | 90% | |
| Criminal | 34 | 11 | 1 | 6 | 52 | 86.5% | 90% | |
| Sub-Total | 86 | 39 | 13 | 16 | 154 | 81.2% | 90% | |
| Land | 12 | 2 | 3 | 0 | 17 | 82.4% | 90% | |
| Probate and Family | 129 | 44 | 15 | 0 | 188 | 92.0% | 90% | Goal Achieved |
| Superior | | | | | | | | |
| Civil | 98 | 66 | 32 | 70 | 266 | 61.7% | 75% | |
| Criminal | 53 | 63 | 42 | 57 | 215 | 54.0% | 75% | |
| Sub-Total | 151 | 129 | 74 | 127 | 481 | 58.2% | 75% | |
| Total | 2,583 | 1,082 | 452 | 457 | 4,574 | 80.1% | 88% | |

Note: For metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

For the Housing Court, the number of cases disposed by trial remains high in two divisions that will require some adjustments to the software for "event results."

COURT METRIC 4:

**Trial Date Certainty
Number of Trial Date Settings, Cases Disposed of by Trial, Calendar Year 2007 Summary**

| Court Department | % Disposed Within Two Trial Date Settings | | | | | Trial Date Certainty Goal | Progress Towards Goal |
|-------------------------------|---|-----------|-----------|-----------|---------------------|---------------------------|-----------------------|
| | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Calendar Year Total | | |
| Boston Municipal Court | | | | | | | |
| Civil | 97.6% | 95.5% | 97.3% | 94.3% | 96.6% | 90% | Goal Achieved |
| Criminal | 88.8% | 86.6% | 72.8% | 90.6% | 85.0% | 90% | Improved |
| Sub-Total | 92.2% | 88.9% | 83.5% | 92.2% | 89.3% | 90% | Improved |
| District Court | | | | | | | |
| Civil | 74.7% | 78.8% | 79.0% | 74.2% | 76.5% | 90% | |
| Criminal | 83.9% | 81.3% | 77.3% | 74.8% | 80.3% | 90% | |
| Sub-Total | 83.4% | 81.1% | 77.5% | 74.7% | 80.0% | 90% | |
| Housing | 98.0% | 99.0% | 98.3% | 97.1% | 97.8% | 90% | Goal Achieved |
| Juvenile | | | | | | | |
| Civil | 76.6% | 79.3% | 81.9% | 78.4% | 78.9% | 90% | Improved |
| Criminal | 72.7% | 73.8% | 82.4% | 86.5% | 77.8% | 90% | Improved |
| Sub-Total | 75.0% | 77.3% | 82.1% | 81.2% | 78.5% | 90% | Improved |
| Land | 84.6% | 89.5% | 100.0% | 82.4% | 88.3% | 90% | |
| Probate and Family | 92.8% | 93.1% | 91.7% | 92.0% | 92.4% | 90% | Goal Achieved |
| Superior | | | | | | | |
| Civil | 58.5% | 60.9% | 59.8% | 61.7% | 60.2% | 75% | Improved |
| Criminal | 57.1% | 53.0% | 61.8% | 54.0% | 56.4% | 75% | |
| Sub-Total | 57.8% | 56.6% | 60.8% | 58.2% | 58.3% | 75% | Improved |
| Total | 83.7% | 81.4% | 81.3% | 80.1% | 81.8% | 89% | |

Note: For metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal. "Improved" is any increase from quarter 1 to quarter 4.